

## **PAUL WEBB**

I joined UCSL in 1977 age 21 as a trainee operator at Burgess Hill after being interviewed by Richard Blake & Paul Keyworth.

I rose through the ranks from ops to shift leader by the time the Watford & Burgess Hill centres were combined in Woking around 1983.

Shortly after that I moved into network support under Neil Heslop and of course was then transitioned to EDS moving to Harrow around the time my son was born in 1989.

I was transferred to Stockley Park when it opened (I still have the gym bag!) where I ran the EMEA X.25 network product line & the helped set up the EMEA Network Ops centre (EIMC) before spending 6 years on the Xerox account at Marlow & Cressex.

After 2000 I returned to ITO fold running several NOC teams until the transition of network staff to MCI when I became a member of the Mike Thompson governance team from where I became more involved with major service issues including the famous SLAMER virus attack & am now one of a handful of senior Sev1 network incident managers in EMEA working from home in close co-operation with the Global IMs in the USA.

I live in Wokingham, married with a son of 21 & daughter of 17.

I am a freestyle ski coach based out Bracknell & a compete in the British champs which my son won in 2008.